

# brian kiser

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## PROFILE

**Accomplished IT professional with 26+ year history in IT.** Proficient with hardware and software support, project management, personnel management, policy enforcement. Have mentored employees and managed IT departments. I practice a customer-centric approach. IT is a service industry. I will do whatever is necessary to ensure the satisfaction of my customers.

## EDUCATION

**Kentucky Certified Public Manager (KCPM), 2010**

Frankfort, Kentucky

**Master of Science** in Computer Science, 2007

Kentucky State University, summa cum laude

**Bachelor of Science** in Computer Science, 1992

University of Pikeville, cum laude

## SKILLS

**Business Writing**

**Problem Solving**

**System Design**

**Video Editing**

**IT Management**

**Analysis**

**PC/Network Hardware**

**Software Development**

**EIM**

**COT Forms**

**Task Prioritization**

**Databases**

**Support**

**Policy Enforcement**

**Personnel**

**Project Management**

## EXPERIENCE

**Kentucky Labor Cabinet, Information Systems Manager (2005-present)**

After 8 years (2005-2012) as a System Consultant IT, competed for and acquired the position of IT Manager of the Kentucky Labor Cabinet and Acting CIO. Provided primary IT leadership for the Labor Cabinet. Directed and oversaw all technology initiatives. Served on the Technology Advisory Council (TAC). Oversaw the work of the Systems Design and Development section, Document Imaging section, and support staff. Worked with Logistics Branch and COT for bill reconciliation. Dealt directly with user-clients, personnel issues, helpdesk, cabinet support, project assignments. Point-of-contact liaison to Commonwealth Office of Technology (COT).

**Commonwealth of Kentucky, Systems Consultant IT (2000-2005)**

Responsible for working with users and management to meet the needs of the department via software solutions. Job duties include analysis, design, software development and testing, technical review and recommendations. Technical Lead at COT in the areas of HTML and web development. Tools used included C#, Java, Clarion, Oracle Forms, and various databases.

**Trim-Masters, Inc., MIS Assistant Manager (1997-1998, 1998-2000)**

Developed IT solutions in a fast-paced "just-in-time" assembly line environment. Work included data integration, conversion, repair, scheduling, prioritization of duties, policy enforcement, user support, mentoring, training, and network administration.

**The J. Peterman Company, Lead Developer (3/1998 – 10/1998)**

Managed a small programming team that developed a large database application. The system was marketed to the apparel industry and received praise for its flexibility and well-designed user-interface. Mentored our junior developer. Visual FoxPro was our tool.

**Bradbury and Associates Consulting, Inc., Windows Developer (1996-1997)**

Managed large, outsourced programming project for Cummins Engine Company that analyzed complex engine and fault data. Program features included tracking, trend and fault graphing, data conversion, import/export, and much more. Also handled projects for other large corporations and optimization of in-house code. Primary project point of contact.

**Action Systems, Software Developer (1995-1996)**

Development performed in FoxPro for Windows 2.6. Also provided on-site installation, data conversion, and technical support. Worked closely with users to resolve issues.

**The Asthma and Allergy Center, Computer Programmer/Systems Manager (1992-1995)**

Responsibilities included extensive programming, hardware/software installation, troubleshooting, repair, user training/support, SCO UNIX system administration, purchasing, recommendations.

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## NOTEWORTHY ACCOMPLISHMENTS

**Coordinated upgrade of all Labor Cabinet hardware and software.** Coordinated upgrade of 150 desktop PCs from Windows XP to Windows 10, SQL Server 2000 to 2012 R2, 123 custom applications updated from old .NET Frameworks to 4.6.1, and all server software from Windows Server 2000/2003 to Windows Server 2014. Avoided share of \$1.6M dollar penalty. Implemented and assisted in design of Labor Intranet page, which is very popular.

**Computerized the assembly lines at Trim-Masters,** enabling assembly line progress to be tracked in great detail by management. Including tracking the location of manufactured doors on the assembly line, speed of production, if line was falling behind or moving too fast, and how many defects were on the line at any given time. Implemented touch screen and bar-coding technology.

**Saved Bradbury \$1 million a year in penalty fees by taking over and fixing a failing project.** Due to success on a separate project, I was given management of the primary project for Cummins Engines. Based on my prior success and proposal, Cummins continued to fund this project at \$3M/year.

**Side project for Action Systems became a moneymaker.** Wrote a "data gateway" for Glitterwrap that allowed PCs and the mainframe to exchange/update the same information simultaneously. This package was marketed at \$10,000 per installation.

**Conceived and implemented an application for the Labor Cabinet that saves \$2990 a year.** Labor management considered buying a server monitor tool. I recommended in-house development as an alternative to save recurring fees. Upon receiving supervisory approval, I implemented my concept. After successful deployment, I received an Employee Suggestion System (ESS) reward.