



## JUSTICE AND PUBLIC SAFETY CABINET

**Matthew G. Bevin**  
Governor

### **Department of Juvenile Justice**

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**John C. Tilley**  
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**Raymond F. DeBolt**  
Commissioner

### To Whom This May Concern:

I consider it an honor to have the opportunity to write a recommendation for Brian Kaiser. His resume speaks volumes for his credentials and talents in the IT field. Not only has he had a 27-year career in IT as a consultant but is proficient in the field of leadership and management capacities as well. He has mentored employees and managed IT Departments.

He has been accomplished at high levels in analysis, design, management, outsourcing, personnel management and policy reinforcement, only to name a few. Brian's educational background having graduated cum laude speaks volumes to his earnestness and dedication to quality and performance.


It is often difficult to mentor and manage employees while serving anxious customers in the IT industry. I have seen Brian model these qualities repeatedly. He organizes personnel for the best results and will step out and address any issues his employees need assistance with to render total customer satisfaction while honoring all guidelines and mandated policies.

Brian has been asked repeatedly by my branch at the Kentucky Department of Juvenile Justice to satisfy the needs at the classroom levels in programs statewide. No matter how menial the need he has stepped up and resolved any and all issues we have encountered.

I would be not be truly thorough in this recommendation if I did not mention Brian's personality. He is always smiling and rarely sees any situation too difficult to address and resolve. I highly recommend Brian for any position he may be seeking with your company, in state government or privately-owned entities. He would be a true asset to any setting. His talents leave many seeking him out to add to their team.

If, you have any questions please do not hesitate to reach out to me.  
859-421-6815.

Respectfully Submitted,

A handwritten signature in cursive script that reads "Sylvia L. Kuster". The signature is written in black ink and is positioned above the printed name.

Sylvia L. Kuster

Kentucky Department of Juvenile Justice  
Education Branch Manager-Support Services  
Former Highly Skilled Educator -Kentucky Department of Education  
Former Kentucky Leadership Academy-Kentucky Association of School Administrators.  
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